### **STAKEHOLDER KIT**

Have you been treated unfairly in Victoria?

Report it.

Have you been treated unfairly in Victor Report it securely and confidentially to the Victorian Equal On Your name

Your email address

What happened?

Where was it? (Postcode)

I do not wish to be contacted

Report it.

Victorian Equal Opportunity & Human Rights Commission

# Community Reporting Tool

When people experience racism or another type of discrimination, sometimes they may not know what to do next.

Whether they want to make a complaint or just report something they've experienced, the Community Reporting Tool, developed by the Victorian Equal Opportunity and Human Rights Commission, is a quick and easy way for community members to report something that has happened to them or seek further information about their rights.



## Hosting the Community Reporting Tool

We know that community organisations and local councils play a central role in supporting local communities. If people in your area experience racism, discrimination, hate speech or religious vilification, hosting the Community Reporting Tool on your website is a simple way you can help them exercise their rights and seek further help.

#### How it works

The Community Reporting Tool is a standalone widget that can be added directly to other organisations' websites. To make a report, community members enter a simple description of the racism, discrimination or other human rights issues they've experienced or witnessed. Their report is sent securely and confidentially to the Victorian Equal Opportunity and Human Rights Commission.

### How it helps the community

We understand that a formal process of making a complaint can be intimidating for some people. The Community Reporting Tool allows people to make a



report without having to go through a formal process. When they complete the report, they can choose whether they receive further contact from the Commission – if they want more information, we can help them understand their rights under Victoria's anti-discrimination laws and how they can make a complaint using our free, fair and timely complaints service.

### How reports are used

Knowing the types of racism and discrimination Victorians are experiencing in the community is vital for the Commission's work. We use de-identified information from reports to advocate for stronger protections of peoples' rights and to enhance our enquiry and complaint services so they best meet the needs of Victorians.

### **Interested in hosting the Community Reporting Tool?**

Right now, many Victorians are experiencing increased rates of racism and discrimination. Hosting the Community Reporting Tool on your website and promoting it with the messages in this kit is a quick and effective way for you to connect your community members with information and support from the Commission.

For more information, contact us via communications@veohrc.vic.gov.au.

### Promoting the Community Reporting Tool

Since launching the Community Reporting Tool, we've found that making sure the community is aware of it and how it works is vital to its success. Below we've prepared some sample social media posts and a newsletter item you can use to promote the Community Reporting Tool to your community.

### Sample social media posts



Racism is not OK. If you've experienced racism or other unfair treatment in [Victoria / your local area], you can report it via our Community Reporting Tool. Your reports help @VEOHRC understand the issues.

#### [Your website]



There's been a spike in racism during COVID-19, and many people from Asian backgrounds are experiencing racist abuse and vilification. Racism has no place in [Victoria / your local area] – if you experience it, you can make a report via our Community Reporting Tool:

### [Your website]

### Sample newsletter item

A commitment to diversity and strong community spirit are two of the things that make [Victoria / your local area] a great place to live.

But we know some members of our community continue to experience racism. It can cause serious harm to individuals and silences communities. It can leave people feeling isolated and marginalised.

To combat racism, we've partnered with the Victorian Equal Opportunity and Human Rights Commission. It's an independent body that works to promote equality and protect human rights.

On our website, you'll find the Community Reporting Tool – a quick and easy way for your to report any instances of racism or other discrimination that you've experienced or witnessed.

Reports made by the tool are sent securely and confidentially to the Commission. When you make a report, you can ask the Commission to contact you if you want further information about your rights or how you can make a complaint.

No one in [Victoria / your local area] should have to put up with racism. Let's work together to make a safer, more inclusive community.

Access the Community Reporting tool at [your website]

### Access our resource hub

To help your community understand their rights, report racism or make a complaint, you could share information about our services on your website or in you newsletter.

www.humanrightscommission.vic.gov.au/no-place-for-racism

